General Terms and Conditions of Business (GTC)
Verein Internationale Lauberhornrennen (Association of International Lauberhorn Ski Races) Wengen

§ 1 Validity
These GTC apply both to natural persons and legal entities (companies). All orders are executed exclusively on the basis of these GTC. Deviations from these GTC are valid only in written form.

§ 2 Authority of the supervisory, safety and security service
The agents of the supervisory, safety and security service are authorised to search people wishing to gain admission to the event for hazardous objects and any containers they bring with them. These include pyrotechnic objects (fireworks). The agents of the supervisory, safety and security service have the right to refuse entry to the event to any persons who refuse to be searched or who wish to bring hazardous objects onto the event grounds with them.

§ 3 Admission to the event grounds
Admission to the event grounds is permissible only with valid admission authorisation (entrance tickets, accreditations). By purchasing an entrance ticket or accepting an accreditation, the visitor agrees to these rules of admission. No alcoholic drinks or hazardous objects of any kind may be brought onto the grounds. This ban also applies to bringing in, operating or flying in drones or other flying objects. Failure to observe this ban will lead to admission to the event grounds being refused or to expulsion from the event grounds. The security police may make an exception for small quantities of alcoholic drinks. Inebriated persons may be refused admission to the event grounds, without reimbursement or compensation, or may be expelled from the event grounds.

§ 4 Instructions
The orders of the security police for maintaining order, safety and security must be complied with immediately. Any flouting of the rules of admission or misuse of admission authorisations will be punished and result in expulsion from the event grounds without reimbursement or compensation.

§ 5 Alpine terrain
Caution! – alpine terrain! Spectators must adapt their behaviour, clothing and equipment to the particular conditions of a wintry climate in a natural landscape. The spectator area along the racing course is located in steep natural terrain in wintry conditions and accessible on foot or passable with skis only with restrictions and at the spectators’ own risks; relevant notices and barriers must be observed and obeyed.

§ 6 Damage
Any damage or pollution within the area of the event and damage to or pollution of the facilities must be avoided. The organiser reserves the right to claim compensation. In particular, care must be taken in respect to the environment, by ensuring that waste is not disposed of carelessly but is disposed of properly at a waste collection point. Serious violations may result in the organiser’s security police turning visitors away from the event grounds without reimbursement or compensation.

§ 7 Booking / Ordering
Ticket orders placed with the direct sales channels of the Lauberhorn Ski Races for all ticket categories require an advance payment of the total amount. On receipt of payment, the ticket booking is confirmed by the organiser. The ordering of and payment for tickets from third-party suppliers (Jungfraubahnen, Starticket,
Ticketcorner or similar; hereafter called third-party suppliers) is subject to their GTCs. In the case of cancellations, the terms under §11ff apply.

§ 8 Taking effect
The ticket purchase becomes effective on payment in full of the price. By placing the order, the ticket customer agrees to the GTCs.

§ 9 Ticket dispatch
Tickets are sent out by the organiser to the customer’s address, after payment of the ticket price, up to 10 days before the first scheduled race event. In the case of tickets ordered and paid for at a later date, they must be collected in person at the organiser’s respective ticket office.

§ 10 Event-related risks
Tickets are valid for a particular event (discipline such as downhill, alpine combined, slalom, etc.) but not on a set date. In this regard, for the Sky Lounge (SWISS Lounge) category, a special provision comes into effect as per §14. For calculation of the withdrawal periods as per §11, the first day of the event according to the programme (Friday) is always definitive. The races constitute an open-air event. The possibility of programme changes, postponements and cancellations must therefore be described as a standard risk.

§ 11 Withdrawal
Tickets for the areas along the racing course and the finish-line arena may be returned (ticket withdrawal) by the ticket customer up to 20 days before the first race of the respective racing weekend, stating his/her address and bank details (IBAN + BIC numbers). For calculating the 20-day period, the delivery date / receipt of the notification by the organiser is definitive, not the postmark date. The corresponding ticket value will be refunded within 60 days of the date of return, minus a handling charge of 10%. The date of return is deemed to be the day of the written notification (e-mail) to the organiser. A later ticket withdrawal is not possible.

For VIP tickets such as Gold Card, Hospitality, Sky Lounge and VIP Lauberhorn Lounge, which have been confirmed by the organiser in writing, the following terms and conditions apply:

- Up to 60 days before the first day of the event, 50% refund.
- Less than 60 days before the first day of the event, no refund.

§ 12 Cancellation before the date of the event
If the whole race event or meeting (all scheduled races on a racing weekend) or parts of it are cancelled before the day of the event, for any reason (weather, act of God, etc.) and by anybody responsible for keeping order (competition judges, public authorities, etc.) whatsoever, 100% will be refunded, less 10% handling charge. In this case, the relevant tickets must be sent to the organiser by registered post within 30 days of the cancellation day, stating the customer’s address and bank details (IBAN + BIC numbers). The repayment is made within 60 days of the organiser receiving the tickets. Stand tickets, which have been purchased via the advance booking channels of third-party suppliers are refunded in accordance with the GTCs of the third-party suppliers. In these cases, the Verein Internationale Lauberhornrennen Wengen does not give any refunds.

§ 13 Cancellation on the date of the event
In the case of a cancellation, of a race event not being held at all or only partially carried out, on the date of the event, for any reason (weather, act of God, etc.) and by anybody responsible for keeping order (competition judges, authorities, etc.) whatsoever, the following terms and conditions apply:

- An event is deemed to have been held fully when, in accordance with FIS competition rules, the competition judges officially judge a competition and approve a list of rankings.

- If the cancellation takes place before the transport or admission and catering services are received, 100% will be refunded minus a 10% handling charge.

- If the cancellation takes place during or after receipt of the transport and catering services, the simple adults’ admission price of the respective race will be refunded.

Entry tickets which have been purchased via the Jungfraubahnen sales offices can be refunded exclusively at those offices.

For entry tickets which have been purchased at the ticket offices on site, refunds are given at the ticket offices on site or according to the announcements of the PA announcer.

Entry tickets which have been purchased in advance directly from the organiser must, in this case, be sent to the organiser by registered post within 30 days of the cancellation day, stating the address and bank details (IBAN + BIC numbers). The repayment is made within 60 days of the organiser receiving the tickets.

Stand tickets which have been purchased in advance through third-party suppliers via the on-line sales offices and have already been registered and exchanged for stand entry tickets on site can be refunded exclusively by the third-party supplier in accordance with its GTCs, minus the transport service and a handling charge of 10% on the relevant day of the event.
§ 14 Postponement of a race
All tickets, including VIP tickets, remain valid for the originally booked event (discipline) and for admission to the relevant zones available on the respective day of the event. Ticket prices are charged for the respective discipline, and a postponement to another day of the week does not, under any circumstances, give entitlement to a refund of any price difference.

The Sky Lounge (SWISS Lounge) product is excluded from this provision. Sky Lounge tickets are valid on the date of the event, irrespective of which discipline is held. Ticket prices are charged for the respective event date and discipline, and a postponement to another day of the week does not, under any circumstances, give entitlement to a refund of any price difference.

§ 15 No-shows
If the tickets are not used due to a reason other than the fault of the organiser, there is no entitlement to a refund.

§ 16 Compensation
The organiser is not liable for any costs incurred by the customer due to a race cancellation or postponement (compensation such as travel costs, board and lodging, etc.).

§ 17 Data Protection
Data received from the customer and necessary for the purpose of executing the order is stored by the organiser in electronic form. This data is subject to data protection legislation and will be used by the organiser only for its own purposes and will not be passed on to third parties.

§ 18 Other
The court of jurisdiction is that of Interlaken. Should one or more of the terms of these GTC prove null and void, this will not affect the validity of the other terms. Such a null and void term must always be replaced by another which is closest to the economic spirit and meaning of the invalid one. The organiser’s General Terms and Conditions of Business (GTCs) form an integral part of the contract which has been concluded with the purchase of this entry ticket.

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Wengen, 1st July 2017